

VOLUNTEER WITH US

Information & Advice Assistant

We support our community by providing everyone with access to independent, free advice to help our clients deal with life's problems and challenges.

What Will You Do?

- Support Advisers for effective service delivery
- Identify needs and signpost to services
- Deliver support in Outreach Centres
- Make referrals where appropriate
- Help clients navigate support options
- Great customer service
- Attend community venues and events

What's In It For You?

- Make a real difference in people's lives
- Learn about benefits, debt, housing
- Build communication and listening skills
- Increase your employability
- Work independently and in a team
- Positive impact in your community

What Do You Need?

- Friendly, approachable, non-judgemental
- Good listening and communication skills
- Good IT skills
- Able to explain information clearly
- Willing to learn CA policies
- Willing to undertake training

We Will Provide You With

- Free training
- Pathway to become an Adviser
- IT equipment
- Travel expenses
- Support and supervision

Time Commitment: 6 hours per week for at least 6 months (flexible)



To Apply

Scan the QR code or visit:
cabtendring.org/volunteer-for-us-1



We welcome applications from all backgrounds, particularly from racially minoritised people, disabled people, people with health conditions, LGBTQ+ and non-binary people.