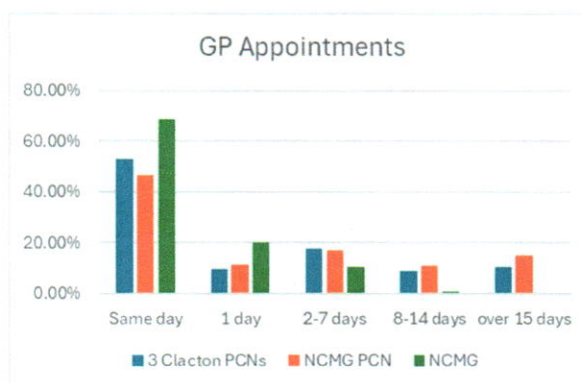




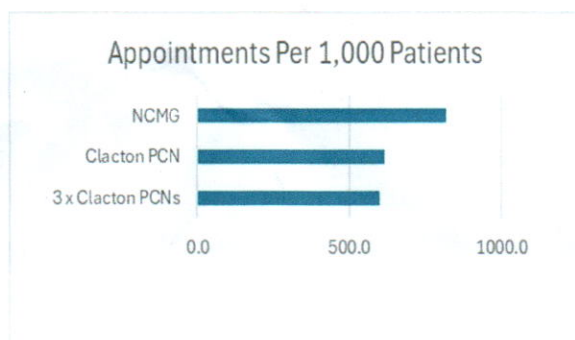
A PPG Assessment of how the Practice is doing?

Feedback to the PPG suggests that the appointment system has improved recently.

So, we tried to find some NHS statistics to prove or disprove this.



How long it takes to get an appointment after making first contact with the Surgery

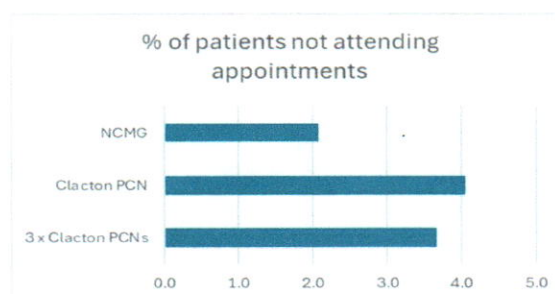


How many GP appointments were issued during September 2025 per 1000 patients

We were able to obtain statistics from NHS Digital and PowerBI that allow us to compare the performance of NCMG with the PCN* that it belongs to, and the three PCNs* in the Clacton area, during the month of September 2025.

The statistics seem to back up the patient feedback.

The PPG is also pleased to see that the Practice DNA compares favourably with the PCNs.



The percentage of appointments where the patient did not attend, without cancelling (DNA).

However, every DNA represents a missed opportunity for another patient to obtain a, perhaps, urgent same day appointment.

If for any reason you do not need an appointment, or need to rearrange, contact the surgery as soon as possible.

*Primary care networks (PCNs) are a group GP practices working together with community, mental health, social care, pharmacy, hospital and voluntary services in the local area.

A PPC Assessment of how the practice is doing?

Feedback to the PPC suggests that the appointment system has improved recently.

So we tried to find some NHS statistics to prove or disprove this.

We were able to obtain statistics from NHS Digital and PowerBI that allow us to compare the performance of NCMC with the PCN that it belongs to, and the three

in the November 2023.

The statistics seem to back up the patient feedback.

The PPC is also pleased to see that the Practice DNA compares favourably with the PCN.

However, every DNA represents a missed opportunity for another patient to obtain a, perhaps, urgent same day appointment.

If for any reason you do not need an appointment, or need to rearrange, contact the surgery as soon as possible.